

PACU DASHBOARD

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Purpose: Process improvement involves identifying, analyzing, and improving processes. Information must be gathered to select areas for development. Additionally, transparency is essential for promoting employee involvement and engagement. The Pre/Post Department needed a way to gather data, evaluate metrics, and communicate with staff.

Implementation: Data points were collected with various means. An electronic documentation was utilized, allowing numbers to be pulled from the nurse's charting into databases for further interpretation. Audits were done by staff nurse's including hospital room holds, chart audits, skill reviews, and skin integrity checks. Information collected from the audits was placed in databases. The Pre/Post Department collaborated with Information Services and a monthly report was created that displayed all data collected in a visually appealing way. The monthly report was named the PACU Dashboard. The PACU Dashboard is available to staff to view on the PACU website and is also posted in the department.

Evaluation: Since the PACU Dashboard has been created, a monthly interdisciplinary meeting has been implemented. Physicians, nurses, and managers are invited to the meeting to review the data collected for the previous month. Committees, such as the Continuous Improvement, Employee Education, and Evidence Based Practice are able to determine opportunities for growth and base projects off the dashboard. The PACU Dashboard has promoted transparency within the department and allowed for process improvement based on collected data.